

GUARDTOURER RETURNS FORM

If your Guardtourer product goes wrong or you're not happy with it and it is our fault the we will sort out the problem. If it has gone wrong and it was your fault the we will help you get it repaired as efficiently as possible. Please read the instructions before returning your product.

GuardTourer
Touring Your Premises

+44 (0)1992 444 444

support@guardtourer.com

Web order reference

GT * * * * *

Or Date / Place of Purchase

You will find this printed on your invoice

YOUR ADDRESS(WE WILL DELIVER TO THIS ADDRESS)

Name:

Address:

Tel/Mob:

Email:

Billing address if
Different to above:

INSTRUCTIONS

Unwanted goods can be returned within 7 days of purchase for refund or exchange. They must be unused, in saleable condition, free from any damage and include all original components and packaging.

Complete this form and include with your return. If returned items are not clean, are missing parts or you fail to provide proof of purchase / order reference details your return may be delayed.

International Exchanges

To exchange your unwanted product please place a new order online and then return your unwanted product for refund.

www.guardtourer.com/international

In all cases letting us know why you are returning a product helps us get better.

RETURNED PRODUCT

Name

WHAT'S UP?

REQUESTED ACTION

Refund

Exchange

For office use only

AND FINALLY, SEND YOUR RETURN TO:

GuardTourer, 5 Lilliard Close, Hoddesdon, Herts, EN11 0RU, United Kingdom

In order to minimise your costs we advise you to use a Second Class service with a certificate of posting.

Full product and customer support information can be found online at: www.guardtourer.com/support/